

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

In re application of: Glenn Clement Aikens June 9, 2010
Serial Number: 09/547,273
Filed: April 11, 2000
For: **Method, System and Program Product for
Managing Network Performance**
Art Unit: 2442 Examiner: Benjamin A. Ailes

AMENDMENT/RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This Amendment/Response is submitted in response to the Office Action mailed March 11, 2010. The following amendments and remarks are respectfully submitted.